



Ingubo Textiles Privacy Policy

At **Ingubo Textiles**, we are committed to protecting your privacy. This privacy policy applies to our **website**, **WhatsApp chatbot**, and all other **digital platforms** and outlines how we collect, use, and protect your information.

Information We Collect

When you interact with our website, WhatsApp chatbot, or other digital platforms, we may collect the following types of information:

- **Personal Information:** Any personal details you provide, such as your name, contact information, or other identifiers.
 - **Usage Data:** Information about your interactions with our platforms, including timestamps, message content, and user preferences.
 - **Technical Information:** Details about your device and connection, such as your Internet service provider, IP address, date and time of access, and the website you linked from.
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How We Use Your Information

We use the information we collect for the following purposes:

- To provide and maintain our services on our website, WhatsApp chatbot, and other digital platforms.
 - To personally identify users who subscribe to our service.
 - To respond to your inquiries and provide customer support.
 - To improve the functionality and user experience of our platforms.
 - To comply with legal obligations.
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Data Storage and Security

Our services are hosted on **Amazon Web Services (AWS)**, which follows strict security protocols to protect your information. We implement measures to safeguard your data from unauthorized access, loss, or misuse.

Sharing Your Information

We do not sell or share your personal information with third parties, except as required by law or with your consent. The information collected will only be used for the purposes outlined in our Terms & Conditions.

Changes to This Privacy Policy

We may update this privacy policy from time to time to address new issues and reflect changes in our practices. Any updates will be posted here, so you will always know what information we gather, how we might use it, and whether we will disclose it. We encourage you to refer back to this policy regularly.

Contact Us

If you have any questions or concerns about this privacy policy, please contact us at info@ingubotextiles.co.za or visit our website at www.ingubotextiles.co.za.

Acceptance of This Policy

By interacting with our website, WhatsApp chatbot, or any of our digital platforms, you signify your acceptance of this privacy policy. If you do not agree with this policy, please refrain from using our platforms. Your continued use after changes indicates acceptance of those changes.

Last Updated: March 18, 2025 Version 1.0